

Group Health Insurance Policy Performance Questionnaire

This questionnaire should give you a broad idea of the benefits that are important to your employees.



What is your age?*

- 21-30
- 31-40
- 41-55
- above 55

How many of your dependents are covered in the policy?

- Just me
- me & spouse
- me, spouse and one child
- me, spouse and two children

Which of the following health benefits do you value the most in the insurance policy?

- in patient hospitalization coverage
- out patient hospitalization coverage
- dental coverage
- mental health & wellness programs
- Others _____

If we were to opt for an out patient hospitalization cover, what amount would you be willing to contribute towards it?

- between ₹500 and ₹1000 annually
- between ₹1001 and ₹5000 annually
- between ₹5001 and ₹10000 annually

What premium would you be willing to contribute for covering your parents/ in laws in the policy?

- ₹15000 per parent
- ₹20000 per parent
- ₹25000 per parent
- ₹30000 per parent

Are you also covered other any other health insurance plan?

- No
- Yes

* Indicates required question

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How satisfied are you with the current health insurance coverage?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

The capping for which of the following expenses is inappropriate in our policy?

- Room rent
- ICU charges
- Maternity expenses
- Other: _____

How would you rate the performance of the Third Party Administrator?

- Excellent
- Good
- Fair
- Poor
- Very poor

What aspect of the service of the TPA can be worked upon?

- Infrequent communication
- Delay in claim processing
- Claim status on portal
- Other

Which wellness benefit have you found the most useful?

- Health Risk Assessment
- Mental Health Counselling
- Fitness programs
- Other: _____

Anything else that you would want to share that could help improve the policy offering?

- No
- Yes